



RUDY'S LIMOUSINE SERVICE INC.

Rudy's Limousine Service
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www.gorudys.com



Driving your
business forward.

A Message to our Customers:

Rudy's Limousine Service is more than just a way to get from one place to another. At Rudy's, we are dedicated to delivering the best executive transportation service you, our client, will ever experience.

Singularly committed to meeting all the needs of the corporate and professional traveler, we continually strive to achieve the level of service and excellence that you have come to expect and deserve.

Serving the tri-state metropolitan area since 1956 and as members of the National Limousine Association and the Limousine Operators of Connecticut, Rudy's has earned a reputation second to none.

We have a simple philosophy. We are in business to provide you with service you can depend on and quality you can trust.

Roy Spezzano
Chairman & CEO

Rudy's has established itself as a premier limousine service company. Its high level of performance begins with its representatives, extends to its dispatchers and culminates with a professionally trained chauffeur. The company's computerized operating systems and modern, well maintained fleet of vehicles all contribute to the excellence of Rudy's overall performance.

Rudy's Limousine Service is committed to excellence. They are dedicated to providing superior, on time service- each and every time. Rudy's clients consist of business executives and leisure travelers who depend on us to provide them with reliable, superior service, while sustaining the highest quality standards and safety measures. Rudy's maintains all proper and necessary licenses and insurance.

At Rudy's Limousine Service, it is not about meeting expectations, but exceeding them.

Rudy's Fleet

With over 90 Cadillac DTS and Stretch Limousines, Cadillac Escalade SUV's, Executive Vans, and Lexus Sedans — Rudy's Fleet is able to meet your every transportation need. Always impeccably maintained, it offers the maximum in style, comfort and convenience, including cellular phones.

We provide one hour of free waiting time for all commercial scheduled airline arrivals and one half hour for private flights. We do not charge you extra for meeting your off-hour travel requirements.

Please call Reservations at 1-800-243-Rudys to discuss the appropriate vehicle for your Trip.

Rudy's Staff

Rudy's efficient office staff of professional dispatchers and trained representatives is available 24 hours a day, 7 days a week, 365 days a year, and can be reached toll free from anywhere in the country. We are also in constant communication with each of our chauffeurs so that we can respond immediately to any travel changes you might have. And, to better serve you, we have used our experience to create several unique "fail-safe" systems to eliminate the pressure and minor aggravations of private limousine travel and make your trips with Rudy's what they should be – reliable, luxurious and safe.

Rudy's Chauffeurs

Rudy's professional uniformed chauffeurs are not only courteous and friendly, but committed to responding to our customers' every transportation need. Since all Rudy's chauffeurs live throughout the Connecticut/Westchester area, they are conveniently located within minutes of your home or office. They are also completely familiar with all locations and routes within the tri-state area to get you there on time, every time.

For Your Convenience: Curbside Pickup

If you are going to be traveling without luggage, simply request a Curbside Pickup when you make your reservation. Upon your arrival, telephone our dispatch center at **1-800-243-RUDY** and you will be instructed where your Rudy's vehicle will meet you.

Pickup Locations	Sedan				Limousine / Lexus				SUV / Executive Transport			
	Laguardia Queens	JFK Midtown	Newark Airport	Westchester Airport	Laguardia Queens	JFK Midtown	Newark Airport	Westchester Airport	Laguardia Queens	JFK Midtown	Newark Airport	Westchester Airport
Greenwich Rye Brook	105	119	136	75	143	158	178	103	133	146	164	100
North Castle Armonk Stamford	122	127	152	90	163	170	196	126	151	156	179	121
Noroton Darien	125	133	157	94	167	176	203	128	154	162	185	123
Bedford Mt. Kisco Pound Ridge New Canaan Rowayton Norwalk	127	136	163	98	170	177	209	132	156	163	191	127
Wilton Westport	133	142	169	98	176	185	217	140	162	170	196	134
Weston Southport Fairfield	139	147	175	108	184	192	218	148	169	176	199	141
Easton South Salem Ridgefield	152	160	180	113	196	204	225	152	179	186	204	145
Bridgeport Trumbull Danbury	170	178	199	118	210	218	246	160	192	199	223	152
Stratford Shelton	183	190	228	121	225	232	276	169	204	211	250	160
Hamden New Haven	204	212	228	135	248	257	276	171	225	234	250	162

ALL OTHER RATES are \$75.00 per hr. OR \$1.70 per mile, whichever is greater both of which are computed on a round-trip basis with a 4-hour minimum for out- of-area trips and a 2-hour minimum for local trips. 20% GRATUITY

ALL OTHER RATES are \$95.00 per hr. OR \$2.00 per mile, whichever is greater, both of which are computed on a round trip basis with a 5-hour minimum for out- of-area trips and a 3-hour minimum for local trips. 20% GRATUITY

ALL OTHER RATES are \$85.00 per hr. OR \$1.90 per mile, whichever is greater, both of which are computed on a round trip basis with a 4-hour minimum for out- of-area trips and a 3-hour minimum for local trips. 20% GRATUITY

Requests for a particular driver, 25% gratuity. For Major Holidays, add \$25.00 to trip rate and \$5.00 to hourly rates.

Licensing — Rudy's is licensed by the Connecticut Public Utilities Commission and remains in strict compliance with all regulations pertaining to industry standards. As required by law, Rudy's is insured and does not charge to add any clients as insured, if the service is requested. Rudy's is also one of a select few Transportation services with a Federal Motor Carrier number, required for any operator engaged in interstate activity.

• ICC# MC 15081 • DOT# 1951 • USDOT #18154 • Member of Limousine Operators of CT ~ Member of National Limousine Association

General Information

Reservations

To facilitate a quick, accurate reservation, please indicate the following:

- Passenger account number or name
- Date, day, time and trip
 - Pick-up address and telephone number
 - Destination: airport, airline, address
- Type of service: Sedan, Limousine, Stretch, Executive Transporter, Escalade
- Any special instructions
- Your name and telephone number

Email reservations are not accepted.

Please call toll free 1-800-243-RUDY to place a reservation.

Cancellations

Cancellation of a guaranteed reservation must be made one hour prior to the Fairfield County pick-up time; two hours prior when the pick-up is to be made in NYC or at an airport. Vans require 24 hour cancellation notice. No shows and cancel on locations will be charged accordingly. Cancellation numbers will be given at the time of the cancellation and should be retained for your records. For cancellations below 23rd Street in Manhattan add \$15.00.

Airport Arrivals

If for any reason the customer cannot locate our chauffeur, it is the customer's responsibility to call our office Toll Free 800-243-RUDY. We are in constant communication with our chauffeurs and will be able to assist you. Failure to call our office if contact cannot be made will result in appropriate charges.

Delayed Arrivals

Due to mechanical difficulties or bad weather, we will try to contact someone for authorization to wait. We will not abandon our clients at airports. We will wait until the flight arrives and charge accordingly unless we are told to dismiss the car. If the car is dismissed, charges will be from the airport to our office plus time, tolls and parking fees.

Remember: One Hour Free Wait Time at Major Airports.

Shuttles

Up to the minute flight information is difficult to monitor on shuttles and one-hour flights. Please call our office as soon as possible for any known changes in arrival times, so we might adjust as necessary.

Meeting Your Rudy's Chauffeur

1. Look for the Rudy's Limousine sign or your company name, whichever is apropos.
2. Domestic Flights: Kennedy or LaGuardia - meet at the baggage area unless specified in advance.
3. International Flights: Meet at the Customs exit.
4. If you do not see your chauffeur, DO NOT LEAVE, call Rudy's at 1-800-243-RUDY and our dispatchers will be happy to assist you.
5. RUDY'S Chauffeurs are attired in a white shirt and a red Rudy's tie, holding a Rudy's sign or your company name.
6. We are in constant communication through cellular phones and two-way radios with our chauffeurs, we will assist you in any way we can to make contact with your driver. Failure to call our office if contact cannot be made with our chauffeur will result in appropriate charge.

Disclaimer:

1. Rudy's is not responsible for lost or damaged items. Please remove items before leaving the car.
2. We are in constant communication through cellular phones and two-way radios with our chauffeurs, we will assist you in any way we can to make contact with your driver. Failure to call our office if contact cannot be made with our chauffeur will result in appropriate charge.
3. Prices subject to change without notice.
4. All rates indicated are one-way and do not include parking, tolls, stops, and gratuities.
5. All changes and cancellations must be called in at 800-243-7839